

RYOBI

RYOBI ALUMINIUM CASTINGS (UK), LIMITED

Quality Policy Manual

Introduction

Ryobi Aluminium Casting (UK) Limited's mission to be the Number one Die Casting Company in Europe, building on a relationship of trust, integrity, and respect with not only our Customers, but our employees, suppliers, shareholders, and the local community.

With a strong focus on Continuous improvement, RAC(UK) aim to fully realise or exceed the expectations of our Customers in terms of Quality, Productivity, Service, and Delivery. Realising this goal through the continued improvement of our Employees, our process, and the equipment we use.

This Quality Policy Manual gives an overview of the Quality Management System, established to ensure that all of our outputs conform to the contractual obligations of our customers, as well as any regulatory requirements that may be applicable.

Our QMS encompasses:

- Advanced Quality Planning (AQP) of material, identification, qualification and acceptance / release of said part or material;
- The determination of Manufacturing Process Capability;
- The definition and control of Non-Conforming Material;
- The process for implementing Corrective / Preventative Action, and;
- Training and development of all employees.

Key Performance Indicators are established for all processes outlined and will determine the suitability of the QMS, prompting corrective action or review when objectives have not been achieved.

The QMS of RAC(UK) will be reviewed, at minimum, annually with the senior management team ensuring suitability to the changing business environment and any changes in our Customer's requirements.

Upon request, Quality Manuals may be issued to our Customers. These copies will be uncontrolled once sent and are not subject to our Document Control Procedure.